

Serial No. 09/994,772

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

RECEIVED

JUN 22 2004

Technology Center 2100

PATENT APPLICATION

Sanford Samuel Brown et al.

Docket No. 111446CON

Serial No. 09/994,772

Group Art Unit 2142

Filed November 28, 2001

Confirmation No. 1209

Examiner T. H. Vu

Title Correlating Information Between Internet And Call Center Environments

COMMISSIONER FOR PATENTS

P.O. Box 1450

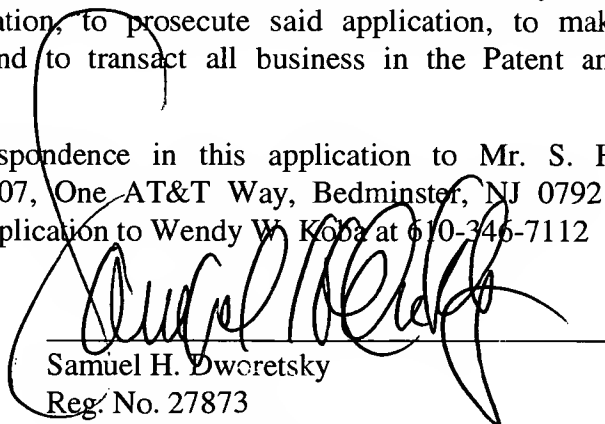
Alexandria, Virginia 22313-1450

SIR:

**REVOCATION OF ASSOCIATE POWER AND APPOINTMENT OF NEW
ASSOCIATE ATTORNEY AND CHANGE OF CORRESPONDENCE ADDRESS**

Revoking all associate powers of attorney heretofore given in the above-identified application, please recognize Wendy W. Koba (Reg. No. 30509) as associate attorney in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith. Please also recognize any of the attorneys associated with Customer Number 26652 of AT&T Corp., Bedminster, New Jersey, with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

Please direct all written correspondence in this application to Mr. S. H. Dworetsky, AT&T Corp., Room 2A-207, One AT&T Way, Bedminster, NJ 07921. Please direct all telephone calls in this application to Wendy W. Koba at 610-346-7112


Samuel H. Dworetsky

Reg. No. 27873

Attorney for Applicants

Date: 5/24/2004

AT&T Corp.

Room 2A-207

One AT&T Way

Bedminster, New Jersey 07921